

2023 Customer Satisfaction Survey Report



9 OUT OF 10

of you, our customers would be likely to recommend us

When we asked you how satisfied you are with our company, our average score was...



When we asked you how likely you are to renew with us when your contract is up for renewal, our average score was...

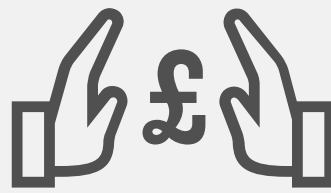


Answers rated 1-10. (1 = very dissatisfied/unlikely and 10 = very satisfied/likely)

When asked how satisfied you are with the service of our teams.

100% of you said satisfied to very satisfied

9 OUT OF 10
of you, our customers believe we are good value for money



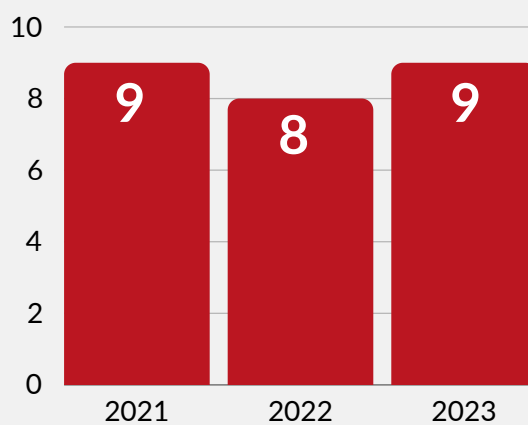
100%

of you feel you have a reliable contact at Trust.

Comparison from 2021 to 2023

Based on how likely you, our customers are to recommend us out of 10

Answers rated 1-10. (1 = very unlikely and 10 = very likely)



“As the name says, Trust are a valued and trusted partner.”