We understand that your business needs access to technology experts at particular points in time. Therefore, we have created a flexible model, where we can provide consultancy, deliver expertise and technology as a 'white labelled' service. Our consultant and audit service along with our 24/7 proactive service desk are profitable options to extend a businesses portfolio offering, but without the headache and cost of additional staff.

Benefits of the Trust Managed Service

01   First Class Customer Service Levels

With our managed service you will have the ability to gain access to our team of dedicated support specialists. All of our contracts come with a service level agreement (SLA) so you're guaranteed a speedy response and of course, first class customer service. Our team will ensure users are smiling and that downtime is kept to a minimum to enable your workforce to stay productive.

02   An Agile and Flexible Service

Outsourcing your IT support guarantees flexibility, whether it's to grow with your expanding business or condense if you needed. Whatever and whenever your business needs to upgrade you will have the ability and control to do so.

03   Unlimited Access to Expert Knowledge

With outsourcing your IT to Trust Systems, you will have access to unlimited specialist skills and years of expert knowledge round-the-clock. Training staff to know how to fix something that only occurs rarely is not cost effective. Whereas our team of experts have an extensive knowledge in dealing with all sorts of issues.

04   Cost-Effective

Our managed service is a cost-effective option for businesses. Our team are on hand whenever a problem arises, therefore removing the stress and costs associated with permanent employees.

05   Control over your Costs

Whatever size your business is, unexpected bills are never pleasant. Therefore being able to plan your costs to help you gauge how much your spending on IT is critical.

06   Improved Productivity

As your business scales up, your IT infrastructure will need to support this growth. Which means you'll want your employees focused on what's important, instead of worrying about IT issues. With the Trust Systems Managed Service we take away the stress and enable you to concentrate on your target.

Consultancy

Our expertise range from advisory to architecture design to project management to digital transformation consultancy. We listen to understand a businesses needs, audit to ensure we understand your infrastructure and challenge and innovate to provide with real business benefits.

24/7 Service Desk

Our team of IT professional are at your service 24/7. We put our customers front and centre and will proactively monitor your business to ensure first class customer satisfaction.

Planned Preventative Maintenance (PPM)

Onsite physical checking and validation of equipment on a prescribed routine, for example monthly or quarterly. Remote monitoring and remote PPM for monitorable Hardware, Virtualisation Platform, operating systems, network devices and backups on a prescribed routine, also monthly or quarterly.

Hardware Management

Let us help your business with your asset selection, deployment, management and support. Working with a range of multi-vendor maintenance contracts for our customers, we provide everything from asset control and renewal notification, to providing break fix contracts.

Powering your business with an end-to-end managed service. Our solutions and services are scalable, robust and secure to deliver real business benefits.

Cloud Storage on Demand

With our datacentre partner, we offer affordable, secure, resilient hosting of our clients servers, other hardware, applications or a combination of all. Which will give you peace of mind that your data is in a secure location.

Our hosting model avoids the unpredictable escalating costs associated with your own premises. Hosting your environment couldn't be simpler. Choose a ¼ rack through to a bespoke private cage, all fully managed by our team of experts or choose to self-manage.

Our partner of choice has built their datacentres to the highest level and can assist in attaining PCI compliance or conforming to the new government standard of 'Official' (replacing Impact Level classification –or IL2 and IL3 –classification) for data security.

Private Cloud Services

We can provide a Private Cloud Solution delivering services to your own dedicated cloud service on premise.

We understand that many customers choose a Private Cloud solution due to the need to maintain control or to meet regulatory and compliance rules for their business. We can build a private cloud architecture to include Mobile Device Management (MDM), SaaS, Security & Event Information Management (SIEM) and other security network options.

Network Specialists

We design, deploy and manage wired and WiFi networks enabling adaptable, scalable and cost-effective connectivity supporting a businesses digital journey. We ensure our clients have the appropriate network security, and a central point of visibility and management. Plus we'll keep costs and complexity to a minimum.

On-Site Engineers

Our experienced field engineers can be deployed to site either full time or on a rota basis to manage infrastructure changes and support.

We have our own on-site and in-field team of professionals that can service your business with your very own service desk and infrastructure managed services. We can deliver:

Consultant services available to access, audit and recommend including infrastructure design and delivery

Specialists in Cisco, Extreme, Dell, VMware and Microsoft

A proactive monitoring 24-hour service desk

Planned Preventative Maintenance (PPM)

On site or cloud based network, server and storage capacity on demand

On site smart hands

Private Cloud MDM service and SaaS platform, including SEIM and other network security products

Our 24/7 proactive service desk are profitable options to extend a businesses portfolio offering.

Customer Centric

Trust Networks underpins an enterprise business with the right network to accelerate its digital transformation strategy. From managed services to business critical services covering the end-to-end network including wired, WiFi, SD-WAN and SASE we deliver the network foundation that is adaptable, scalable and cost-effective.

18,404 **devices managed across** **2,500** **sites**

11,527 **infrastructure devices supported**

15,479 **cases closed**

Transforming businesses with leading digital signage, next generation networking, cloud, and security services.

TRUST

DIGITAL　/　CLOUD　/　NETWORKS　/　SECURITY